

# GOLDEN NUGGET ATLANTIC CITY

## CASINO REOPENING PROTOCOLS

June 30, 2020

This Plan of Reopening Protocols (the ‘Plan’) is developed based on the minimum standards outlined by the Casino Association of New Jersey, Inc. (“CANJ”). Golden Nugget fully intends to comply with, or exceed, government-imposed mandates, restrictions, and occupancy limits. In the event there is a conflict between this plan, and guidelines issued by the Governor, the Governor’s order will supersede this plan.

Golden Nugget Atlantic City has incorporated best practices from our sister properties while developing these reopening protocols. These standards match, or exceed, procedures established in our other properties.

### Prior to Reopening

- Prior to reopening to the public, Golden Nugget Atlantic City shall clean and disinfect its property in accordance with the guidelines published by the CDC for “Cleaning and Disinfecting Your Facility”.
- Golden Nugget shall impose occupancy limits in accordance with government orders, as may be applicable, to achieve the physical distancing requirements as outlined in this Plan. As of June 30, 2020, Golden Nugget shall impose occupancy limits of not more than 25% capacity, calculated based on New Jersey Department of Community Affairs/Atlantic City Fire Department total capacity determinations for all areas of the casino floor, but not hotel rooms. The capacity limitations will only pertain to guests and shall not include team members.
  - Certified Casino Floor Capacity is 7,161. Maximum Capacity under 25% = 1,790
- Third-party tenants and contractors frequently on the casino hotel complex property shall be provided with a copy of this Plan and instructed to follow these plans to the extent applicable to the tenant’s operation and contractor’s presence on the casino hotel complex property, including, but not limited to, performing temperature checks of their team members or requiring their team members to submit to temperature checks by Golden Nugget prior to commencement of work within the casino hotel complex. Third-party tenants and contractors will be required to follow all guidelines established by the CDC and Government agencies.
- All guest rooms used since the closure on March 16, 2020, shall be thoroughly cleaned according to the procedures herein prior to reopening.

### Capacity

The goal of these protocols is to limit the total aggregate number of patrons in the gaming areas of the casino hotel facility (e.g., casino, sports wagering areas, poker room, etc.) to no more than twenty-five percent (25%) of the total aggregate occupancy limits for such gaming areas as

established by the New Jersey Department of Community Affairs. This goal will be achieved through the provisions contained in these protocols, in particular those regarding the requirements for physical distancing of patrons in all gaming areas, restrictions on the number of persons at gaming tables, and the limitations on the availability of slot machines.

Limit capacities will be adjusted accordingly as restrictions are lifted by Governors orders.

Golden Nugget Security personnel will comply with the following procedure to monitor casino floor capacity:

- Prior to each starting Security shift change- (Casino) Security Rovers will be issued counters so as to count the occupants of their assigned slot/ gaming table area.
- These counts will be done every hour on the hour until the casino floor reaches within 250 occupants of the approved capacity rating of 1790. Those counts are to be relayed to the Security Shift Manager on Duty and a Daily Log created of the same.
  - Post 9- Slot Zones B,I
  - Post 21- Slot Zones C,D,E
  - Jackpot/Hopper Rover- All Gaming Pits
  - Post 22- Slot Zones, F,A
  - Post 23- Slot Zones G, H
- Once it is determined that Golden Nugget is within 250 of capacity, counts will then be commenced every 30 minutes and relayed to the Security Shift Manager on Duty and a Daily Log created of the same.
- If and when the maximum occupancy is reached, two additional casinos entrances- 1. Across from the Grand 2. End of Retail Piazza will be shut down and all entering and exiting traffic will be directed through the Main Atrium entrance at the top of the valet escalators. Notification to Executive Director of Security will be also take place. This entrance will then be staffed with (2) security officers to keep count of people exiting and also admitting new customers based on updated counts. This will continue until the occupancy becomes reduced over 250 threshold. Once that takes place, free flow will once again continue in and out of all entrances and counts will again commence by the zone rovers listed above.
- During a time of maximum occupancy- security will commence a wait line in the Atrium, adhering to social distancing guidelines. Counters will again be used to account for the in and out to determine actual number of occupancy. During this time, hotel guests and/or VIP who are in possession of the daily wristband which identifies them as the same, will receive priority admission over other customers in the cue.

## Smoking

Smoking, even while permitted in the indoor areas of casino under state law, will not be allowed to take place until approved by Governor's orders.

## Team Member and Guest Health

The health and safety of our team members and guests is our number one priority. Team members include contract team members and third party providers.

### Team Members

#### Health Screening

Prior to or upon their return to work, each employee shall be provided with a list of COVID-19 viral testing opportunities in Atlantic County.

All team members will be required to wear masks in all public areas of the casino hotel complex, in hotel rooms, and in any other areas when in less than six (6) feet proximity to a co-worker or guest.

A team member temperature checkpoint will be placed at the team member entrance by wardrobe (or other designated area) for all team members reporting to work.

A large standee sign will be posted next to the team member entrance that detail the symptoms of Covid-19.

- Have I recently had or do I currently have an unusual cough?
- Do I have any shortness of breath?
- Do I have at least two (2) of these symptoms: Fever, chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell?
- Do I have a household member or have I had close contact with a person confirmed to have COVID-19 by a health care provider or laboratory confirmed test?

A Security Officer will ask each team member whether they can answer "yes" to any of the questions posted on the sign. The team member must give a verbal response indicating "no" in order to be allowed to proceed past the checkpoint. Laminated pages with the questions in Spanish and Vietnamese will be located at the security podium.

- If a team member answers "yes" to any of the posted questions, they will not be allowed to report to work. We will suggest they consult with a medical professional for their safety and the safety of others. Such team member shall be provided with the CDC material entitled, "Steps to help prevent the spread of COVID-19".

The same Security Officer will be outfitted with an infrared non-contact thermometer and will take the temperature of each team member.

- Any team member displaying a temperature over 100.4° will be taken to a secondary screening area and have the opportunity to have their temperature taken again no sooner than ten (10) minutes after the first check.
- Team members confirmed to have a temperature of over 100.4° will not be allowed to work and will be directed towards appropriate medical care.
  - Team Members with a temperature exceeding 100.4 °F shall not be permitted to work unless they present medical evidence (e.g.' a doctor's note) that such temperature is due to a non-communicable condition; and
  - Any team member with a temperature exceeding 100.4 °F shall not be permitted to return to work until the sooner of:
    - They are seventy-two (72) hours fever-free without the use of fever-reducing medication, or
    - They receive a negative result from a COVID-19 test and do not have a fever over 100.4 °F; or
    - They present a physician's note permitting them to return to work.

Golden Nugget will separate team members presenting with severe COVID-19 symptoms (i.e.' very high fever, extreme shortness of breath, uncontrolled cough) from other guests and will take appropriate measures to minimize the team member's contact with casino personnel while waiting for medical personnel to arrive.

Golden Nugget will maintain a list of team members known to have been in close prolonged contact with an ill team member or guest and monitor the condition of those team members for two (2) weeks following the date of the close contact by having the team member(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period.

If there is any situation where a team member is known to have been in close contact with a guest or another team member who has tested positive for COVID-19 and was not wearing a mask during the close contact, that team member will be sent home from work and advised to self-quarantine and monitor his or her symptoms for the required time period as directed by the local Department of Health and/or in accordance with then-current CDC guidelines (i.e., quarantine for fourteen (14) days or such other period as may be recommended by the CDC at the time of such occurrence.

Golden Nugget shall arrange for COVID-19 viral testing for any employee who is not permitted to remain at work under the conditions noted above at no cost to the employee unless such employee presents medical evidence (e.g., a doctor's note) that his/her condition is otherwise due to a non-communicable condition. Such employees shall

be provided with the CDC material entitled, “Steps to help prevent the spread of COVID 19” and encouraged to contact their health care provider. Golden Nugget shall also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with employees who present with COVID-19 symptoms.

### Physical Distancing

Team members will be advised to practice physical distancing by standing at least six feet away from each other moving around back of house areas. Team member break areas, cafeteria, training areas, and locker rooms shall be configured to allow for physical distancing.

Team members will be reminded not to touch their faces and to practice physical distancing by standing at least six feet away from guests and other team members whenever possible. All resort outlets will comply with local or state mandated occupancy limits.

- “Thank you for Practicing Social Distancing” signs will be placed throughout property.
- When able, floor stickers will be placed 6’ apart in queuing areas to promote social distancing.

### Hand Sanitizer

Hand sanitizer dispensers will be placed at key back of house and team member contact areas such as reception areas, entrances, ATMs, meeting rooms, elevator landings, timeclock stations, EDR, etc.

### BOH Signage

Signage will be posted throughout the property, and on Human Resources communications, reminding team members of the proper way to wear PPE, wash hands, to avoid touching their faces, and to stay home if they are sick.

- “Please Sanitize” signs will be placed throughout property.
- “Please Wash Your Hands” signs will be placed throughout property
- “Covid-19 Safety Protocol” signs will be placed throughout the property

### Team Member Health Concerns

Team members have been given clear instructions on how to respond swiftly and appropriately to all presumed cases of COVID-19 infection on property in accordance with local guidelines, and they will be ready to provide full support to our guests addressing any health concerns.

Team members are reminded to stay home if they do not feel well. Team members are also instructed to contact a manager if they notice a coworker or guest with flu-like symptoms.

Team members have been instructed to contact a supervisor if they notice a coworker with signs or symptoms of COVID-19.

#### *Case Notification*

Golden Nugget shall comply with any required reporting of team member presumed cases of COVID-19 to local/or state health authorities for contact tracing and/or other purposes.

Golden Nugget will report to the Division all cases known to them where a team member or guest has tested positive for COVID-19 within fourteen (14) days after being in the casino hotel complex.

#### *Team Member Responsibilities*

Golden Nugget team members are the first line of defense for an effective health and sanitation program

#### *Hand Washing*

Proper hand washing with soap and correct personal hygiene is vital to help combat the spread of virus. All Golden Nugget team members will receive proper personal hygiene training and will wash their hands with soap regularly (for 20 seconds) or sanitize them:

- no less than every hour while at work, unless hand sanitizer is available, except for team members that work in back of the house office areas and do not have contact with public areas or guests;
- before the start of a shift; and
- at least once during every break period.

#### *COVID-19 Training*

All team members will receive COVID-19 training focusing on safety and sanitation protocols. Team members with frequent guest contact including Food & Beverage (once indoor food and beverage is allowed), Housekeeping, Facilities, Hotel Operations, and Security will receive more comprehensive training.

#### *Personal Protective Equipment (PPE)*

Appropriate PPE will be provided to, worn by, all team members based on their role and responsibilities and in adherence to CDC and/or state and local regulations and guidance. Training on how to properly use and dispose of PPE will be provided.

Additional personal protective equipment (“PPE”) may be required by federal, state, or local authorities or this Plan. When required, Golden

Nugget shall provide PPE to team members at no cost to team members and provide training on how to properly use and dispose of all PPE.

#### *Daily Pre-Shift and Team Member Time Keeping*

Team member pre-shifts will be conducted in areas that allow for appropriate social distancing. Departments start times will be staggered to minimize traffic by time clocks and in corridors. Hand sanitizer stations will be placed by all time clocks and team members will be required to sanitize their hands after clocking in.

#### *Back of House*

Social distancing protocols will be used in the team member dining room, smoking area, uniform control areas, training areas, shared office spaces and other high volume areas.

Food in the team member dining room (EDR) will be served in single serve containers or by cafeteria staff as opposed to team members serving themselves.

Any team member meetings will be conducted with physical distancing measures that are consistent with current CDC guidelines.

## Guests

Security personnel or other authorized personnel shall have the right to request any guest on the gaming floor to briefly lower his/her masks for age and identification purposes.

### Guest Screening Points

A large standee sign will be posted next to all casino entrances that detail the symptoms of Covid-19.

- Do you currently have a fever of 100.4 or higher??
- Are you now, or have you experienced within the past 14 days, any NEW symptoms listed below which may be associated with COVID-19??
  - Fever or Chills
  - Cough
  - Shortness of breath or difficulty breathing
  - Fatigue
  - Muscle or body aches
  - headache
  - New loss of taste or smell
  - Sore throat
  - Congestions or runny nose

- Nausea or vomiting
  - Diarrhea
- In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19? In the past 14 days, have you been in close contact (within 6 feet for 10 minutes or longer) with anyone who has recently been diagnosed, tested or quarantined for COVID-19?

If a guest is able to answer “yes” to any of the questions posted on the sign, the sign will instruct them not to enter and to contact a security officer for additional information. Laminated pages with the questions in Spanish and Chinese will be located at the security podium.

If a guest answers “yes” to any of the posted questions, they will be required leave the premises for 24 hours. We will suggest they consult with a medical professional and make documentation pertaining to COVID-19 available to them, along with a listing of all local testing sites.

Guests will be required to wear face coverings provided they show their faces for surveillance upon going to the cage. This will be done for identification purposes. All persons entering the gaming space shall be offered a face covering and shall be required to wear a face covering while on property.

### Physical Distancing

Anywhere within the casino hotel complex where there are normally lines of guests (casino cage, hotel front desk, promotions booth, etc.), there will be signage and/or other indicators prominently displayed on the floor or otherwise requesting that guests not related or travelling together remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, recommended by then-current CDC guidelines or imposed by government order. Such signage shall include notice of the amount of distance between guests to be maintained or other measures to separate individuals as required by government order or in this Plan and such signage shall, where feasible, convey the message intended with diagrams in addition to or in lieu of verbiage so that the signage may be more universally understood.

Golden Nugget shall provide for spacing and take other measures as required by this Plan or by government order at guest counters to facilitate physical distancing between team members and guests (e.g., casino cage, hotel front desk, promotions booth, etc.).

Guests will be required to wear masks in all public areas of the casino hotel complex and shall be further required to wear masks in accordance with applicable government orders, regulations, and/or mandates. Signage shall be posted within the casino hotel complex advising guests that they are required to



wear masks while in public areas of the casino hotel complex. Masks will be made available for a guest shall they require one.

- Guests will be requested to briefly lower masks for cage transactions for surveillance coverage purposes.

In accordance with Executive Order No. 157, individuals who cannot wear a mask due to health reasons, or children under 2 years of age, will not be required to wear a mask.

Guests not adhering to physical distancing and any other requirements will be advised of the requirements, and warned that, if they continue to disregard the requirements, they will be asked to leave the casino hotel complex.

#### *Hotel Front Desk*

Appropriate social distancing will be maintained whenever possible, consistent with CDC and/or state and local guidance.

- Signage and/or floor marking will be used to ensure guidelines are visible and being followed.

#### *Guest Queuing*

Any area where guests or team members queue will be clearly marked for appropriate physical distancing.

#### *Restaurants and Bars*

All restaurants and bars will have reduced seating in accordance with CDC and/or state and local guidance to allow for appropriate distancing between each table and between guests.

### **PPE (Personal Protective Equipment)**

Guests will be required to wear masks in all areas of the casino hotel complex based on the following:

- Where guests are required to wear masks: For the protection of team members and other guests, except where involved in food or beverage service and smoking (only once either is allowed by Governors order), guests shall be required, through signage posted within the casino hotel complex, to wear masks in all public areas of the casino hotel complex.

Golden Nugget shall make face masks available to any guest that needs one.

### **Hand Sanitizer**

Hand sanitizer dispensers will be placed at key guest and team member contact areas such as reception areas, hotel lobbies, casino floor, restaurant entrances,

cages, ATMs, meeting and convention spaces, elevator landings, timeclock stations.

### FOH Signage

Anywhere within the casino hotel complex where there are normally lines of guests (casino cage, hotel front desk, promotions booth, etc.), there will be signage or other indicators prominently displayed on the floor or otherwise requesting that guests not related or travelling together remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, recommended by then-current CDC guidelines or imposed by government order. Such signage shall include notice of the amount of distance between guests to be maintained or other measures to separate individuals as required by government order or in this Plan and such signage shall, where feasible, convey the message intended with diagrams in addition to or in lieu of verbiage so that the signage may be more universally understood.

### Guest Health Concerns

Guests presenting with and seeking assistance for COVID-19 symptoms will be provided with a mask and directed to exit the casino hotel complex and return home or to a medical facility for their safety and the safety of others. Such guests shall be provided with the CDC material entitled, "Steps to help prevent the spread of COVID-19". Golden Nugget shall also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with guests who present COVID-19 symptoms.

For guests presenting with severe COVID-19 symptoms (i.e., very high fever, extreme shortness of breath, uncontrolled cough), Golden Nugget shall follow its current process for managing guests who become severely ill on property (i.e., calling 911). Golden Nugget will separate the guest and any persons travelling with him/her from other guests and will take appropriate measures to minimize the guest's contact with casino personnel while waiting for medical personnel to arrive. Golden Nugget staff shall also maintain a list of team members known to have been in close contact with the ill guest and monitor the condition of those team members for two (2) weeks following the date of the close contact by having the team member(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period. For purposes of the Plan, "close contact" is defined as being within six (6) feet for a period of ten (10) minutes or greater.

If there is a situation where a guest is known to have been in close contact with a guest or team member who has tested positive for COVID-19 and was not wearing a mask during the close contact, that guest shall be directed to exit the casino hotel complex and return home or seek medical attention.

## Case Notification

Golden Nugget shall comply with any required reporting of guests with presumed cases of COVID-19 to local and/or state health authorities for contact tracing and/or other purposes.

Golden Nugget shall report to the Division of Gaming Enforcement (the "Division") all cases known to them where a guest has tested positive for COVID-19 within fourteen (14) days after the guest was in the casino hotel complex and provide any other information known about such guest as requested by the Division.

## General Cleaning Protocols

### Cleaning Products and Protocols

Golden Nugget will use EPA Registered Disinfectants and follow cleaning protocols that meet CDC guidelines. Good faith efforts will be taken to ensure uninterrupted supplies will be maintained.

All high-contact surfaces, including, but not limited to, check-in counters, bell and concierge desks, elevators/elevator buttons/elevator handrails, door handles, public restrooms, etc. in areas utilized by the public will be cleaned with increased frequency based on business volumes, but no less often than once each day.

### Hotel Guest Elevators

The frequency of cleaning and sanitizing has been increased for all high-touch areas within the elevators (i.e. elevator buttons, phones, and hand rails) based on business volumes, but no less often than once per shift.

### Public Spaces

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on high-touch surfaces including, but not limited to, front desk check-in counters, bell desks, elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, escalator and stair handrails, casino cage counters, gaming machines, gaming tables, gym equipment, dining surfaces and seating areas.

## Restrooms

Restrooms will be cleaned with increased frequency based on business volumes, but no less often than once every four (4) hours.

## Guest Rooms

CDC, and EPA approved cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring.

## Linen and Uniforms

All linens, towels, uniforms, and laundry will be laundered in accordance with CDC guidelines.

## Back of House (BOH)

The frequency of cleaning and sanitizing will also increase in the Back of House areas with an emphasis on team member dining room, team member entrance, uniform control rooms, restrooms, loading docks, offices, kitchens, team member smoking area and security checkpoints.

## Shared Equipment

Shared tools and equipment will be sanitized before, during and after each shift or anytime the equipment is transferred to a new team member. This includes phones, radios, computers and other communication devices, payment terminals, kitchen implements, engineering tools, safety buttons, folios, cleaning equipment, keys, time clocks and all other direct contact items used throughout the resort.

## Room Recovery Protocol

When any guest room was occupied by a guest who was known to have tested positive for COVID-19, the hotel room will be taken out of service for a period of no less than twenty-four (24) hours before being cleaned and disinfected in a manner that is consistent with CDC guidance for areas occupied by persons infected with the COVID-19 virus.

## Air Filter and HVAC Cleaning

The frequency of air filter replacement has been increased. The HVAC system cleaning has been increased. Air flow has been maximized.

## Training

Cleaning and Disinfecting – Team members assigned to clean or who will conduct cleaning shall be informed on proper cleaning and disinfecting protocol, including manufacturer instructions on use according to recommended guidance. Team members will also be informed of proper PPE required for cleaning and day-to-day operations.

Infectious Disease Overview Training – All team members will receive information on COVID-19, how it is contracted, how it is prevented and sanitization protocols. This training information shall cover basic techniques such as physical distancing, masking, and proper handwashing to provide team members guidance in keeping guests and themselves safe and healthy.

## Food and Beverage Outlets, Bars, and Lounges

Pursuant to Executive Order No. 158 (2020) upon the initial opening of Golden Nugget, the consumption of food and beverage will not be allowed in any indoor area open to the public, in the casino.

## Showrooms and Nightclubs

Any indoor Showroom or Nightclub shall remain closed until government order permits opening of such venues.

## Casino Operations

- Certified Casino Capacity is 7,161. Max capacity allowed on the casino floor under 25% guidelines will be 1,790 persons.

### Slot Operations

At a minimum, one (1) vacant position between a single guest (playing up to three (3) gaming machines in a row) or a group of related guests (e.g., husband and wife, people travelling together, etc. playing up to three gaming machines in a row) and another unrelated guest so that the slot machine on either side of the slot machines used by a guest or related guests is not permitted to be utilized. This restriction shall also apply to slot machines in a carousel, but shall not apply to gaming machines in a carousel or otherwise where there is already a physical distance separation of the slot machine from the next closest slot machine such that the seat of the slot machine is separated from the seat of the next closest slot machine by at least a distance equal to the width of the slot machine.

In the event a Plexiglas divider is placed between two slot machines, along with documentation of medical support stating that the barrier, in addition to all guests wearing masks, provides a safe environment, one (1) vacant position will not be required.

In order to maintain proper social distancing outlined above, slot machines will be disabled or signage will be placed on unavailable games.

Team members will be assigned to clean, using EPA Registered Disinfectants, high-touch areas of each slot machine that is in use no less than every four (4) hours and anytime that a guest may request the cleaning of a particular slot machine.

Casino personnel (security or other) will remind unrelated players/guests to keep physically distant from each other as established by the most recent CDC guidelines.

If food is served to a guest at a slot machine (once we are allowed to do so under Governor's order), the hard surface areas around which the guest(s) was eating shall be cleaned and sanitized after his/her departure from the slot machine.

### Table Games Operations

Table games will have a maximum occupancy based on specific game Player limits are as follows:

- Blackjack - Three (3) players per game.
- Baccarat – Four (4) players per game.
- Roulette – Four (4) players per game.
- Craps – Three (3) players per side. Six (6) players per game.
- Carnival Games – Three (3) players per game.
- Poker – Four (4) players per poker table.

“Plexiglas Barriers” have been installed on all open Roulette and Craps games. These barriers provide protection for the dealer from the guest located next to them. In addition to required face masks, dealers will also wear face shields. Medical documentation has been provided showing that the use of face shields, in addition to face masks and installed barriers, provides for a safe environment.

By or before July 16, 2020, all table games, with the exception of Craps and Roulette, shall have Plexiglas or Glass barriers installed between the dealer or game operator and the guests. For all games other than Craps and Roulette, once the barriers are installed, dealer will only need to wear face masks (not face shields).

At a minimum, there shall be one (1) vacant position at a table between a single guest or a group of related guests (e.g., husband and wife, people travelling together, etc. “related guests”) and another unrelated guest so that the position on either side of a guest or related guests is not permitted to be occupied.

Casino personnel (security or other) will remind unrelated players/guests to keep physically distant from each other as established by the most recent CDC guidelines.

For games where cards are dealt face up and guests are not permitted to touch the cards, such as low-limit blackjack and low-limit baccarat games, cards shall be sanitized or replaced daily.

For tables where the guests are permitted to touch the cards and tiles, such as high-limit baccarat, high-limit double deck blackjack, pai-gow, poker, and poker derivative games, Golden Nugget shall:

- make sanitizer fluid or wipes available to guests at such table; and
- after a maximum of four (4) hours of use in active play:
  - sanitize or replace cards and tiles; or
  - after a maximum of four (4) hours of use in active play, cards and tiles shall be replaced with new or sanitized cards or tiles.

Dice shall be sanitized (or replaced with sanitized dice) for each new shooter.

The rails and chairs at each gaming table that is in use will be cleaned, using EPA Registered Disinfectants, no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming table surface.

Dealers will be required to wear masks and other approved PPE as may be applicable.

Guests will be offered sanitizer fluid or wipes (or other CDC approved means of hand sanitization) to sanitizer their hands both before, and after, they play.

Sanitizer fluid or wipes (or other CDC approved means of hand sanitization) will be available at each pit and to players at the gaming tables.

In the event Plexiglas barriers are not available for table games, Golden Nugget will have dealers wear face shields along with face coverings to satisfy this requirement.

## Count Room

Count room team members will be supplied with gloves and will be required to wear masks.

Hand sanitizer dispensers or sanitizing wipes will be made available inside the count room.

Hard surfaces and high-touch areas within the count room will be cleaned with EPA Registered Disinfectants each day after the count is completed.

## Cage Operations

Plexiglas will be installed at cashier windows.

Guests will be requested to briefly lower masks for cage transactions for surveillance coverage purposes.

## Promotions/Tournaments

No promotions or tournaments shall be conducted that require guests to cluster and which cannot be conducted in accordance with physical distancing required by then-current government order.

## Sportsbook

Signage shall be posted in the sportsbook lounge reminding guest groups to remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, then-current CDC guidelines or government order.

Food service to guests in the sportsbook lounge, once allowed under Governor's orders, shall follow the same food service requirements as provided otherwise in this Plan and those requirements related to food service provided through government restrictions.

Team members will be assigned to clean, using EPA Registered Disinfectants, guest contact points of sports book seats in occupied areas and high-touch surfaces of betting kiosks (if any) no less than every four (4) hours and anytime that a guest may request the cleaning of a particular seating area or kiosk.

## Hotel Operations

Every guest room may be occupied as they are separate units.

Upon check-in, hotel guests will be provided with current COVID-19 information and house rules.

Enhanced cleaning protocols will continue for guest rooms and high touch hard surfaces (e.g., light switches, TV remote, door handles, elevator buttons, etc.).

Any loose items that cannot be disinfected shall be removed from guest rooms.

Room service menu/marketing materials in guest rooms, if used, will be maintained in a wipe able medium (or placed in a wipe able sleeve) that is capable of being appropriately cleaned and disinfected or shall be disposable and discarded after each guest's stay.

Buttons utilized by guests and other high-touch surfaces on self-service ice machines and vending machines shall be cleaned and disinfected no less than every eight (8) hours.

Signage shall be posted instructing guests to limit elevator capacity to four (4) persons at a time unless all elevator car occupants are part of the same group of related guests (e.g., husband and wife, people travelling together, etc.).

Disposable gloves shall be worn when handling dirty laundry.

When any guest room was occupied by a guest who was known to have tested positive for COVID-19, the hotel room will be taken out of service for a period of no less than twenty-four



(24)-hours before being cleaned and disinfected in a manner that is consistent with CDC guidance for areas occupied by persons infected with the COVID-19 virus.

During the COVID-19 pandemic, Golden Nugget will not incentivize hotel guests to decline daily in-room housekeeping service. Additionally, guests checking-in at the front desk will be informed that if they would like to decline in-room housekeeping service during their stay, the guest should hang the 'Do Not Disturb' sign on the outside of the hotel room door. Golden Nugget will follow its Do Not Disturb wellness check procedures for any guests declining daily in-room housekeeping service.

## Retail Operations

Appropriate occupancy will be consistent with CDC and/or state and local requirements.

## Spa and Gym

The Spa and fitness center shall remain closed until government order permits opening of such venues.

## Catering, Convention Services and Banquets

Meeting and banquet set-up arrangements will allow for physical distancing between guests in all meetings and events based on CDC and/or state and local guidance. Food and Beverage outlets, once allowed to open under Governor's orders, will be managed in accordance with CDC and/or state and local guidance.

## H2O – Pool Operations and Deck

Lounge chair and table arrangement for outdoor venues will be set up to allow guest groups parties to be physically distanced from each other at least six (6) feet apart or such other physical distance as required by this Plan, then current CDC guidelines or government order.

## CONTACT TRACING FOR GUESTS AND EMPLOYEES WITH COVID-19 SYMPTOMS

In addition to the procedures for responding to guests and employees who exhibit COVID-19 symptoms or a CONFIRMED DIAGNOSIS OF covid-19, the following contact tracing procedures shall be followed by all properties concerning any suspected or confirmed COVID-19 cases:

- When Golden Nugget is advised that a guest was tested and determined to be COVID-19 positive – and was in the casino hotel complex during a period when he/she may have been infectious to others:
  - The security personnel or other employee assigned by Golden Nugget and/or third-party contact tracing service will collect guest information including name, names of those sharing their hotel room, and close contact guests in their traveling party, and details about the guest’s activities at the Golden Nugget (for possible contact tracing and enhanced cleaning) and will generate a report.
  - The incident report will include the information above as well as the guest’s home address, room number (if applicable), date of COVID-19 diagnosis, and whether the guest was transported for medical care. The incident report will be updated as new information becomes available.
  - The Golden Nugget will make reasonable efforts to help determine the areas traveled by a guest while in the casino hotel complex and employees with whom the guest may have had close, prolonged contact (within 6ft for 10 minutes or more). Such efforts may include the use of resources such as surveillance system, player card/customer management system and guest interviews. Alternatively, the Golden Nugget may engage a qualified third-party contact tracing service for contact tracing purposes.
  - Any employees who have been in close, prolonged contact with the guest will be directed to the screening procedures provided for in Golden Nugget’s reopening protocols;
  - Any high-contact areas where the guest was known to have had extended contact will be cleaned and sanitized;
- When Golden Nugget is advised that an employee was tested and determined to be COVID-19 positive and was in the casino hotel complex during a period when he/she may have been infectious to others:
  - The security personnel or other employee assigned by the Golden Nugget and/or third-party contact tracing service will collect all pertinent information and will generate a report.
  - The incident report will include:
    - i. employee’s name, ID number, and contact information,
    - ii. date of COVID-19 diagnosis, if applicable;

- iii. employees or guests with whom the employee believes that he/she had close contact, prolonged contact while he or she was exhibiting symptoms of COVID-19, and the circumstances and locations of any such contact, and
  - iv. Whether the employee was transported for medical care.
- The incident report will be updated as new information becomes available
- The security personnel, other employee assigned by the Golden Nugget, and/or third-party contact tracing service will take reasonable efforts to help determine if any employees or guests have been in close, prolonged contact with the reporting employee which investigation may include reviewing:
  - v. the employee's work schedule;
  - vi. documentation that would provide encounters, such as work logs, work locations; and
  - vii. security or surveillance footage where available and as needed
- Any employee determined to have been in close, prolonged contact with the employee will be directed to the screening procedures provided in the casino hotel's opening protocols.
- Any employee who has a confirmed diagnosis of COVID-19 shall report the occurrence to their immediate supervisor.
- All reports shall be maintained by the Golden Nugget security department and made available to the Division of Gaming Enforcement and NJ Department of Health personnel and their designees, including contact tracers, upon their request.